**Drug Medi-Cal Quick Guide**

|  |  |  |
| --- | --- | --- |
| **Health Plan** | **Medi-Cal Specialty Mental Health and Drug Medi-Cal Services** | **Medi-Cal Managed Care Plan**  **Behavioral Health Services**  **(For Mild to Moderate Mental Health Conditions)** |
| **Blue Shield CA**  **Promise Health Plan**  **Blueshieldca.com/promise** | San Diego Access & Crisis Line  (888) 724-7240 | Blue Shield CA Promise Health Plan  (855) 321-2211 |
| **Community Health Group**  **Chgsd.com** | San Diego Access & Crisis Line  (888) 724-7240 | Behavioral Health Services  (800) 404-3332 |
| **Kaiser Permanente**  **KP.org** | San Diego Access & Crisis Line  (888) 724-7240 | Kaiser Permanente, Department of Psychiatry  (877) 496-0450 |
| **Molina Healthcare**  **MolinaHealthcare.com** | San Diego Access & Crisis Line  (888) 724-7240 | Molina Healthcare  (888) 665-4621 |

(See reverse side for treatment options)

**Substance Use Treatment for Medi-Cal beneficiaries including those on a Medi-Cal Managed Care Plan**

Medi-Cal beneficiaries can receive substance abuse services through the San Diego County Drug Medi-Cal Organized Delivery System. Services are typically provided by the County’s network of contracted providers, which may be accessed by calling the San Diego Access & Crisis Line at (888) 724-7240

**San Diego County Access & Crisis Line**

The San Diego County Access & Crisis Line can assist Medi-Cal beneficiaries including those on a Medi-Cal Managed Care Plan to find the appropriate substance use treatment program. When a Medi-Cal beneficiary calls the San Diego County Access & Crisis Line, a Masters Level trained Clinician will provide a telephone assessment to help the caller determine exactly what kind of substance use treatment they may need and provide a referral to a treatment program covered by the San Diego County Drug Medi-Cal Program.

**Consumer Center for Health Education & Advocacy**

The Consumer Center for Health Education & Advocacy (“Consumer Center”) helps consumers understand how to use physical and behavioral health services. If a consumer feel his/her substance abuse treatment needs are not being met, the Consumer Center can inform them of their rights and work to remove barriers to needed care. **The Consumer Center for Health Education & Advocacy number is: (877) 734-3258.**

OPTUMHealthchg****

6-21-16

****

**San Diego County**

**Drug Medi-Cal Quick Guide**

|  |  |
| --- | --- |
| **How to Access Care** | **Types of Substance Use Treatment Available** |
| **Outpatient Substance Use Treatment**  Contact the San Diego County Access & Crisis Line at (888) 724-7240  Or  Direct referral to a Substance Use Disorder provider | Medi-Cal beneficiaries, including those on a Medi-Cal Managed Care Plan, may access a wide range of outpatient treatment services through the County’s network of contracted providers. This includes:   * Outpatient treatment services for adults * Outpatient treatment services for teens * Opioid Treatment Program/Medication Assisted Treatment   (Effective January 1, 2020 this is also a Medicare Health Plan benefit).   * Co-Occurring Disorders * Case Management * Justice Programs * Recovery Services |
| **Residential Substance Use Treatment**  Contact the San Diego County Access & Crisis Line at (888) 724-7240  Or  Direct referral to a Substance Use Disorder provider | San Diego’s system of care includes several county contracted residential treatment providers. Services for Medi-Cal beneficiaries, including those on a Medi-Cal Managed Care Plan, include:   * Residential treatment for men * Residential Treatment for women and their children * Residential treatment for women and men * Residential treatment for LGBTQI * Residential treatment for teens * Detoxification Centers |
| **Withdrawal Management (Detox)** | * Residential Detoxification * Inpatient medical detox in an acute care facility (Medical Hospital) |
| **Voluntary Inpatient Detoxification (VID)**  **DHCS Local Field Office**  **(888) 724-7302** | Medi-Cal beneficiaries, including those on a Medi-Cal Managed Care Plan who meet medical necessity criteria may receive Voluntary Inpatient Detoxification (VID) services in a general acute care hospital. These services are covered by the State Department of Health Care Services (Medi-Cal Fee for Service). |
| **Transportation** | Medi-Cal Managed Care Plans cover transportation to Medi-Cal covered services. Call the appropriate Medi-Cal Managed Care Plan Customer Service number below. |

|  |  |  |  |
| --- | --- | --- | --- |
| Blue Shield CA  Promise Health Plan  (855) 699-5557 | Community Health Group  (800) 224-7766 | Kaiser Permanente  (800) 464-4000 | Molina Healthcare  (888) 665-4621 |

The San Diego County Access & Crisis Line can assist Medi-Cal beneficiaries in accessing substance use treatment programs in San Diego County. Staff are available 7 days a week, 24 hours a day including weekends and holidays. To access the San Diego County Access & Crisis Line call (888) 724-7240.